

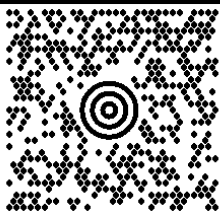
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7723422679
THE HOME DEPOT
728 W RIDER ST
PERRIS CA 92571

61 LBS

1 OF 1

DWT: 49,20,6
AH

SHIP TO:
EILEEN WILLOUGHBY
9853204159
EILEEN WILLOUGHBY
1405 MARTENS DR
HAMMOND LA 70401



LA 704 5-01



UPS GROUND

TRACKING #: 1Z KY5 999 03 3967 9626



BILLING: 3RD PARTY

Reference No.1: 39723399
Reference No.2: 8119

XOL 25.10.20

NV45 43.0A 10/2025*



TM



homedepot.com

1-800-430-3376

Monday - Sunday : 6 am to 2 am ET

Thank you for your order!

Ordered By:

Eileen Willoughby

Ship To:

Eileen Willoughby
1405 Martens Dr
Hammond, LA 70401
(985) 320-4159

Customer Order #: VN37159690

Purchase Order #: 39723399

Date: 10/20/2025

Ship Via: Ground (carrier not specified)

Address Type: Residential

Message:

Model Number Internet Number Item Description QTY Shipped

HDM5-ST- 333727444 5-Tier Adjustable Metal Shelves in Black, 2000 lbs. Heavy Duty Storage 1

PO # 39723399

Customer Order #: VN37159690

Customer Name: Eileen Willoughby

Return Form - Please detach and return with items

Model Number	Internet Number	Item Description	Qty Returned	Return Code
HDM5-ST-4818	333727444	5-Tier Adjustable Metal Shelves in Black, 2000 lbs. Heavy Duty Stor		

Reason Code Options:

- 01 = Defective Merchandise
- 09 = Damage Mechanism
- 12 = Late Delivery
- 13 = Received Wrong Product
- 14 = Changed Mind/Dont Like
- 15 = Ordered Wrong Product

Return Policy Basics

For our complete return policy, visit: https://www.homedepot.com/Return_Policy

- Most merchandise must be returned within 90 days in unused, like-new condition, unless noted in our return eligibility exceptions on [homedepot.com](https://www.homedepot.com).
- Return all items using the original packaging, if available.
- Returns will be credited back to the original form of payment within 3-5 business days of carrier pick-up or return in store.
- Expedited shipping costs will not be paid by The Home Depot when returning an item due to general dissatisfaction or buyer's remorse.
- Home Depot return policies apply only to items purchased from The Home Depot (in store or online at [homedepot.com](https://www.homedepot.com)). Items purchased from a third-party or marketplace seller, but shipped by The Home Depot, must be returned to the selling party in accordance with their return policies. For more information, refer to our [return policy exceptions on homedepot.com](https://www.homedepot.com).

Options To Return

A Take to your nearest Home Depot Store

Bring your shipping confirmation email or packing slip containing the Customer Order number and the credit card you used for the purchase.

B Visit https://www.homedepot.com/Return_Policy to begin return process

For items eligible to return online, you can start the return process by selecting the "Return Items" button. If the item qualifies, you will receive a shipping label by email to print and attach to your return package. Pack the item properly and take it to your nearest UPS store or drop box.

C Call us at 1-800-430-3376

A Customer Support Associate can get your return started for you, or advise you on your shipping options.

D Scan the QR Code

 Need to create a return or have questions about The Home Depot's return & refund policies? To start a new return or view our complete return & refund policies, please visit https://www.homedepot.com/Return_Policy using the QR Code

Original, standard shipping charges will be fully refunded for all returns regardless of return reason. Items must be returned completely, including all components, for a full refund.

IMPORTANT

Federal law prohibits items that use flammable liquids or gas from being returned through the mail.

Custom-made products, such as paint samples and custom-cut blinds, are not eligible for return.