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7723422679
THE HOME DEPOT
728 W RIDER ST
PERRIS CA 92571

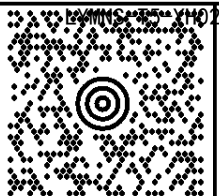
61 LBS

4 OF 4

DWT: 49,20,6
AH

SHIP TO:

JOSE SORIA
9156001100
JOSE SORIA
12611 STATE STREET
C/O THD SHIP TO STORE #0428
EL PASO TX 79928



TX 799 9-03



UPS GROUND

TRACKING #: 1Z KY5 999 03 1621 0790



BILLING: 3RD PARTY

Reference No.1: 28563419
Reference No.2: 8119

XOL 25.10.20

NV45 51.0A 12/2025*



TM



homedepot.com

1-800-430-3376

Monday - Sunday : 6 am to 2 am ET

Thank you for your order!

Ordered By:

Jose Soria

Ship To:

Jose Soria
C/O THID Ship to Store #0428
12611 State Street
El Paso, TX 79928
(915) 600-1100

Customer Order #: WH1 8396213

Purchase Order #: 28663419

Date: 12/15/2025

Ship Via: Ground (carrier not specified)

Address Type: Residential

Message:

Model Number Internet Number Item Description Qty Shipped

HDM5-5T- 333727444 5-Tier Adjustable Metal Shelves in Black, 2000 lbs. Heavy Duty Storage 1

PO # 28663419

Customer Order #: WH1 8396213

Customer Name: Jose Soria

Return Form - Please detach and return with items

Model Number	Internet Number	Item Description	Qty Returned	Return Code
HDM5-5T-4818	333727444	5-Tier Adjustable Metal Shelves in Black, 2000 lbs. Heavy Duty Stor		

Reason Code Options:

- 01 = Defective Merchandise
- 09 = Damage Mechanism
- 12 = Late Delivery
- 13 = Received Wrong Product
- 14 = Changed Mind/Dont Like
- 15 = Ordered Wrong Product

Return Policy Basics

For our complete return policy, visit: https://www.homedepot.com/Return_Policy

- Most merchandise must be returned within 90 days in unused, like-new condition, unless noted.
- Return all items in original packaging, if available.
- Items will be credited back to the original form of payment within 3-5 business days of carrier pick-up or return in store.
- Expedited shipping costs will not be paid by The Home Depot when returning an item due to a defect or dissatisfaction or buyer's remorse.
- Home Depot (homedepot.com) items purchased from a third-party or marketplace partner, but shipped by The Home Depot, must be returned to the selling party in accordance with their return policies. For more information, refer to our return policy.

Options To Return

A Take to your Nearest Home Depot Store

Bring your shipping confirmation email or packing slip containing the Customer Order number and the credit card you used for the purchase.

B Visit https://www.homedepot.com/Return_Policy to begin return process

For items eligible to return online, you can start the return process by selecting the "Return Items" button. If the item qualifies, you will receive a shipping label by email to print and attach to your return package. Pack the item properly and take it to your nearest UPS store or drop box.

C Call us at 1-800-430-3376

A Customer Support Associate can get your return started for you, or advise you on your shipping options.

D Scan the QR Code

Need to create a return or have questions about The Home Depot's return & refund policies? To start a new return or view our complete return & refund policies, please visit https://www.homedepot.com/Return_Policy using the QR Code



Original, standard shipping charges will be fully refunded for all returns regardless of return reason. Items must be returned completely, including all components, for a full refund.

IMPORTANT

Federal law prohibits items that use flammable liquids or gas from being returned through the mail.

Custom-made products, such as paint samples and custom-cut blinds, are not eligible for return.