

7723422679

THE HOME DEPOT  
728 W RIDER ST  
PERRIS CA 92571

61 LBS

4 OF 4

DWT: 49,20,6  
AH

**SHIP TO:**

JOSE SORIA

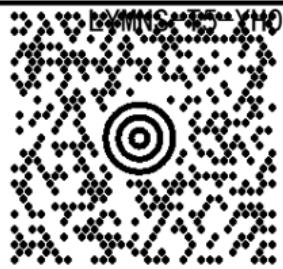
9156001100

JOSE SORIA

12611 STATE STREET

C/O THD SHIP TO STORE #0428

**EL PASO TX 79928**



**TX 799 9-03**



**UPS GROUND**

TRACKING #: 1Z KY5 999 03 1621 0790



BILLING: 3RD PARTY

Reference No.1: 28563419

Reference No.2: 8119

XOL 25.10.20

NV45 51.0A 12/2025\*



TM

1-800-430-3376

Monday - Sunday : 6 am to 2 am ET

**Thank you for your order!**

Ordered By:

Jose Soria

Customer Order #: WH18396213  
Purchase Order #: 28553419  
Date: 12/15/2025  
Ship Via: Ground (carrier not specified)

Address Type: Residential

Ship To:

Jose Soria

CIO THD Ship to Store #0428  
12611 State Street  
El Paso, TX 79928  
(915) 600-1100

Message:

Model Number	Internet Number	Item Description	Qty Shipped
HDMS-5T-4818	333727444	5-Tier Adjustable Metal Shelves in Black, 2000 lbs. Heavy Duty Storage	1

## Return Form - Please detach and return with items

Original, standard shipping charges will be fully refunded for all returns regardless of return reason. Items must be returned completely, including all components, for a full refund.

**\*\*IMPORTANT\*\***

Federal law prohibits items that use flammable liquids or gas from being returned through the mail. Custom-made products, such as paint samples and custom-cut blinds, are not eligible for return.

PO # 28563419	Customer Order #: WH18396213
Customer Name: Jose Soria	
Model Number	Internet Number
HDMS-5T-4818	333727444

**Reason Code Options:**

01 = Defective Merchandise  
03 = Damage Merchandise  
12 = Late Delivery  
13 = Received Wrong Product  
14 = Charged Wrong Line  
15 = Ordered Wrong Product

## Return Policy Basics

visit: [https://www.homedepot.com/Return\\_Policy](https://www.homedepot.com/Return_Policy)

- Most merchandise must be returned within 90 days in unused, like-new condition, unless noted. For return policy exceptions, see [homedepot.com](https://www.homedepot.com).
- Return all items in the original packaging, if available.
- Refunds will be credited back to the original form of payment within 3-5 business days of arrival.
- Expedited shipping costs will not be paid by The Home Depot when returning an item due to a home dissatisfaction or buyer's remorse.
- Home Depot return policies apply only to items purchased from The Home Depot (in-store or online at [homedepot.com](https://www.homedepot.com)). Items purchased from a third-party or marketplace seller, but shipped by The Home Depot, must be returned to the selling party in accordance with their return policies. For more information, refer to our return policy [homedepot.com](https://www.homedepot.com).

## Options To Return

### A Take to your Home Depot Store

Bring to your shipping confirmation email or packing slip containing the Customer Order number and the credit card you used for the purchase.

B Visit [https://www.homedepot.com/Return\\_Policy](https://www.homedepot.com/Return_Policy) to begin return process

\*For items eligible to return online, you can start the return process by selecting the "Return Item" button. If the item qualifies, you will receive a shipping label by email to print and attach to your return package. Pack the item properly and take it to your nearest UPS store or drop box.

C Call us at 1-800-430-3376

A Customer Support Associate can get your return started for you, or advise you on your other options.

### D Scan the QR Code

Need to create a return or have questions about The Home Depot's return & refund policies? To start a new return or view our complete return & refund policies, please visit [https://www.homedepot.com/Return\\_Policy](https://www.homedepot.com/Return_Policy) using the QR Code

